fearless heart

MASSAGE THERAPY · 25 DUPONT ST E, WATERLOO

# Clinic Membership

*Registered massage therapy with Oliver Bee Dasey-Springer, RMT*

Treatment works better when it's regular. Most people book only once the pain has settled in. A membership keeps it consistent — you commit to an hour a month, and the price comes down for as long as you're on the plan.

**Wednesdays, Thursdays and Fridays**
Book at fearlessheart.janeapp.com

Text **519-500-0512**
**OliverBeeRMT@gmail.com**

# How it works

- **No membership fee.** Nothing is payable just for signing up — you're committing to treatment, not paying for a discount.
- **Commitment:** at least 60 minutes of treatment each calendar month, for twelve months. Two 30-minute appointments count just as well as one 60-minute appointment, and there's no maximum — the member rate applies to every visit, not only the monthly minimum.
- **You pay at each appointment,** the same as always.
- **Miss a month and it isn't lost.** At the end of a month with no massage, you're charged the 60-minute member rate plus HST, and your account gets a credit for one 60-minute massage. The credit is a session, not a dollar amount: use it for any appointment and pay the difference for a longer one. Credits stay valid while you're a member and for three months after your membership ends.
- A late cancellation or no-show is charged under the cancellation policy and counts as that month's visit.
- **Ten days to change your mind** after signing, at no cost.
- **Ending early** after that costs only the discounts already received, waived for medical reasons, relocation, or a genuine change in circumstances.
- After twelve months, membership simply continues **month-to-month** on the same terms unless either of us gives thirty days' notice.

## What this looks like in practice

You book a 60-minute session each month — $120 rather than $130, paid on the day. In a month you can't make it, the 60-minute member rate is charged and your account gets a credit for one 60-minute massage, to use for any appointment while you're a member and for three months after.

# Membership rates

Sessions are booked by length rather than by technique. You choose the time, and we decide together how to spend it.

| Session | Standard | Member | You save |
|---|---|---|---|
| 30 minutes | $75 | $70 | $5 |
| 45 minutes | $105 | $100 | $5 |
| **60 minutes** | **$130** | **$120** | **$10** |
| 90 minutes | $190 | $175 | $15 |
| 2 hours | $240 | $220 | $20 |

**All prices are before tax; HST is added to the listed rate.**

*An hour a month across twelve months saves $120 over the year.*

# Getting started

Full terms are set out in a short membership agreement, signed at your first appointment, with a card added to your file at the same time. Nothing is charged when you sign, and your member rate applies from that visit onwards.

All prices are before tax, with HST added to the listed rate. Home visits across Kitchener–Waterloo have their own membership plan.

# The details

| | |
|---|---|
| **Commitment** | At least 60 minutes of treatment each calendar month, for twelve months. Two 30-minute appointments count just as well as one 60. |
| **Card on file** | Held for the monthly commitment and no-show fees only. Never charged for an appointment you have attended and paid for. |
| **Missed months** | At the end of a month with no massage, the 60-minute member rate ($120) plus HST is charged, and your account gets a credit for one 60-minute massage. |
| **Using a credit** | The credit is a session, not a dollar amount: use it for any appointment and pay the difference for a longer one. Credits stay valid while you're a member and for three months after your membership ends. |
| **Missed appointments** | A late cancellation or no-show is charged under the cancellation policy and counts as that month's visit. |
| **Booking** | Online through Jane, as usual. Your member rate is applied automatically. |
| **Changing your mind** | Ten days after signing, at no cost. |
| **Ending early** | After that, it costs only the discounts already received. Waived for medical reasons, relocation, or a genuine change in circumstances. |
| **After twelve months** | Continues month-to-month on the same terms unless either of us gives thirty days' notice. |
| **Receipts** | Issued for every treatment, for your insurer. A held credit isn't a treatment, so it's receipted when you use it. |

## Ready to start, or want to talk it through?

Text **519-500-0512** · Email **OliverBeeRMT@gmail.com**